

Hello! We are excited for you to start using your AV1

↓ Getting started

- 1 Download the AV1 app**
Install the AV1 app onto the smartphone or tablet* (IOS or Android) you will be using to connect with the robot.



- 2 Enter the keyword**

The keyword is a single-use code that connects your phone or tablet to your AV1 in a safe and secure way. If you haven't been given the code yet, ask the person who gave you the AV1 – they can retrieve it from the AV1 Admin Portal. Once entered, you will be prompted to create your personal secret code and follow the setup instructions in the app.

- 3 Try connecting to AV1 at school**

Once your app is set up, coordinate with your school to test the connection. Make sure your AV1 is switched on to the internet via WiFi or 4G.

We recommend connecting your AV1 to your WiFi network as the default setting, as this typically provides the most stable connection. However, your AV1 also comes with a 4G SIM card, ensuring reliable connectivity if the WiFi is unavailable or if you wish to use AV1 while on the move.

Take some time to explore the app features. The accessibility settings can be adjusted to suit your needs.

*The AV1 app is not compatible with laptops or desktop computers.

→ AV1 user controls/view

Switch to passive mode when you're unable to take part (AV1's head will turn blue).



Raise your hand to ask or answer a question (AV1's head will flash green).

Tap AV1 to access additional features.

Adjust your speaking volume or mute yourself as needed.

Change AV1's eye expressions to show how you're feeling.

Please remember

To make the most of your AV1 – and to respect those around you – please keep the following in mind:

- ✓ Join lessons from a private, quiet space to avoid distractions for yourself and others.
- ✓ Keep your microphone muted when you're not speaking to prevent background noise. We also recommend using headphones for clearer sound.
- ✓ Take part in lessons by asking questions and sharing ideas when you feel ready – it helps you stay connected and involved.
- ✗ Recording is not allowed. This includes taking screenshots, photos, or videos of what you see through AV1.
- ✗ Any attempt to screenshot will automatically stop the video stream and temporarily block access to the app.
- ✗ Keep your secret code private. It's just for you, and helps keep your AV1 connection safe and secure.

Support

If you run into any issues while using AV1, please contact the person who gave it to you. They can either assist you directly or contact No Isolation for further support if needed.

Can't connect to your AV1?

Try the following steps:

- Close and reopen the AV1 app.
- Make sure your device is connected to the internet.
- Check with your school to confirm the AV1 is turned on and connected to the internet. Ask them to restart the AV1 by holding the power button until the lights turn off, then switching it back on.
- Ensure both your device and the AV1 app are updated to the latest software version.

